

Nicole Hennig

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Profile

I'm an expert e-learning developer, currently working for the University of Arizona Libraries. Previously I was a freelance online course designer and instructor, creating online courses for the professional development of librarians. In my 14 years of experience at the MIT Libraries I was head of the user experience department and web manager. At MIT I won awards for innovation and creativity, and was named National Member of the Year for the American Society for Information Science, 2009.

Experience

E-Learning Developer, University of Arizona Libraries, Tucson, AZ January 2019 - present

- Create interactive online tutorials for undergrads, grad students, university instructors, and library staff about information literacy, makerspace equipment, copyright/fair use, special collections, and other topics.
- Collaborate with librarians and other professional staff to create tutorials that meet learning goals.

Independent online course designer/instructor, Boston, MA and Tucson, AZ January 2013 - December 2018

- Freelance online [course designer and instructor](#): Keeping Up with Emerging Technologies, Online Privacy & Security: Best Practices for Librarians, Organize Your Life with Mobile Apps, Apps for Librarians & Educators. See [testimonials](#) from students in these courses.
- Creator of online instruction for librarians offered via [webinars](#) on technology topics.
- Author of several [books](#), technical reports, and articles, including *Keeping Up with Emerging Technologies*, and *Siri, Alexa, and Other Digital Assistants: The Librarian's Quick Guide*.

Head, User Experience Group, MIT Libraries, Cambridge, MA June 2010 - December 2012

- Managed the user experience department. Designed and led ethnographic studies, usability tests and surveys, in order to understand the needs of the various communities at MIT.

Web Manager and Usability Specialist, MIT Libraries, Cambridge, MA January 1999 - May 2010

- Led teams for the design and creation of web applications and interfaces for MIT Libraries research tools. Designed and led continual cycles of usability testing and user needs studies. Implemented Wordpress as a content management system for MIT web sites.

Skills

Instructional design & development

Skilled at evaluating the needs of a group of learners with various learning styles and customizing learning for those styles. Experienced with both in-person and distance learning. Skilled at working with international students ([Budapest 2015](#) & [Myanmar 2017](#)), writing cross-culturally relevant content, and managing across time zones. Expert developer

of compelling instructional videos using Vyond animation software and interactive websites for [tutorials](#) using Articulate Rise 360.

Software expertise

Articulate Rise, Vyond (animation), D2L & Moodle (LMS), Adobe Photoshop, Arist (WhatsApp based training), Keynote & Google Slides for webinars, Zoom, Skype, Slack.

Degrees

Boston Conservatory, Master of Music in Organ Performance.

Simmons College Graduate School of Library & Information Science, Master of Science: Information Science.

Additional training

Fundamentals of Graphic Design, by California Institute for the Arts on Coursera, completed April 2021.

Creating Digital Learning Objects for Libraries, on Library Juice Academy, completed July 2021.